

CONTACT:

Meghna Patel/Leslie Cohen
Laura Davidson Public Relations
(212) 696-0660
meghna@ldpr.com/leslie@ldpr.com

**THE RITZ-CARLTON ORLANDO, GRANDE LAKES
FACT SHEET**

Set amidst 500 acres of lushly landscaped grounds, the nearly \$600 million Grande Lakes Orlando is a unique destination estate with a level of service and facilities appealing to the sophisticated traveler. With a luxury 584-room Ritz-Carlton and deluxe 1,000-room JW Marriott, an 18-hole Greg Norman designed championship golf course featuring the Golf Caddie-Concierge Program, as well as a 40,000-square-foot spa and extensive meeting facilities, Grande Lakes truly redefines the Orlando experience.

Grande Lakes is located 15 minutes from the Orlando International Airport, five minutes from the Orlando/Orange County Convention Center, and minutes from all the major theme parks.

- Opening date:** July 1, 2003
- Address/Contact:** 4012 Central Florida Parkway
Orlando, FL 32837
Phone: 407-206-2400
Fax: 407-206-2401
www.ritzcarlton.com
- Ownership:** Thayer Lodging
- Architects:** Smallwood, Reynolds, Stewart, Stewart & Associates, Inc.
- Interior Designers:** Hirsch/Bedner and Associates
- General Manager:** Brian Gullbrants
- Accommodations:** 584 guestrooms including 64 suites and 92 club level rooms. Rooms are situated around a U-shaped tower offering excellent views of the pool, lawns, lakes and golf course. All guestrooms feature classic design and dual data ports, fiber optic technology as well as high-speed internet access. Every room has a private balcony, oversized marble bathrooms with separate bathtub and shower. Kid's Suites are complete with kids size furniture from Pottery Barn Kids, Ritz-Carlton kids terry-cloth robes and mini bath amenities.
- more-
- The Ritz-Carlton Club:** The Ritz-Carlton Orlando features the exclusive Ritz-Carlton Club Level for guests seeking a heightened level of

luxury and privacy. Guests will receive personalized service. Club Level features include Private Club concierge staff; packing and unpacking services; butler services; Ritz-Carlton "Spa Fresh" amenities; in-room DVD/VCR/CD player; complimentary morning newspaper; complimentary shoeshine; five food presentations in the Club Lounge.

Spa and golf facilities:

An 18-hole Greg Norman championship golf course featuring The Ritz-Carlton Golf Caddie-Concierge Program and the 40,000 square-foot spa with 40 treatment rooms and a 6,000 square-foot fitness center with private lap pool. See Ritz-Carlton Golf and Spa fact sheets for more details.

Services and Amenities:

Outdoor heated pool; hydrotherapy pools; executive business center; concierge services; shuttle to area attractions; three tennis courts; fitness center.

Children's Programs:

Separate kids check in service; THE RITZ KIDS program; Golf Fore Kid's Etiquette Program; POLO Protect Our Little Ones-welcome kit.

Dining Options:

Norman's

Chef Norman Van Aken's "New World" cuisine with Floribbean flare. Open for dinner Sunday - Thursday 6pm-10pm and Friday-Saturday 6pm - 10:30pm.
Seats 104 indoors/ 52 on outside terrace

The Vineyard Grill

Mediterranean lifestyle cuisine. Open for breakfast Monday-Saturday 6:30am - 11:30am (until noon on Sunday); breakfast buffet is served 7am - 11:30am (until noon on Sunday); lunch is served 11:30am - 3:30pm; all day menu 3:30pm - 5pm; dinner is served 5pm - 10pm.
Seats 186 indoors/ 58 on outside terrace

The Lobby Lounge

For classic and creative cocktails and over 225 wines from around the world. Light menu fare and Afternoon Tea available. Sunday - Thursday 11am - midnight; Friday - Saturday 11am - midnight.
Seats 98

-more-

Bleu, Pool Restaurant & Bar

Classic, fun and creative fare. Open 11am - dusk.
Seats 108 plus 450 chaise lounges around the pool

Conference Facilities: 33,500 square-feet of flexible meeting and banquet space including two ballrooms, one boardroom and 13 additional meeting rooms; 52,000 square-feet of outdoor event space

Shopping: The Signature Shop offers necessities and Ritz-Carlton logo clothing, home-ware and gift items.

Parking: Valet parking only

Telephone: 407-206-2400

For reservations: 1-800-576-5760 or visit www.grandelakes.com

###